

## **MARKET OVERTON and SOMERBY SURGERIES (MOSS) PPG MEETING 08 February 2017**

**Attending:** Elizabeth Bell, Miriam Bird, Pat Fynn, Rosemary Jameson, Amanda Jones, Lizzie Jones, Ian Razzell, Claire Southerington (minutes), Shireen Williamson.

**Apologies:** Dr Bietzk

**IR** opened the meeting and brief introductions were made by all those within the meeting as this was the first meeting with the new Practice Managers and Amanda Jones, new Prescribing Nurse for the Surgeries.

**RJ** explained within her introduction that the focus and aim now for the future of the PPG is for them to have their meetings, away from the surgery, between themselves, although **IR** assured that the support is there from **LJ** who now has the PPG under her remit as Practice Manager and all other attendees if the PPG request it. It was also agreed that a meeting would be held quarterly at one of the surgeries so that the PPG can be updated with any news from the Surgeries.

**RJ** gave explanation of what the PPG have already achieved:  
The Langham Lunch Club on a Tuesday which now runs from the Village Hall (rather than the pubs) and the hope is to roll out to some of the surrounding villages within Rutland (maybe starting with Cottesmore). The lunch club's focus is to be open to everyone to be able to attend, especially those people within the community who are lonely or isolated, may have depression or mobility issues.

The Gardening Scheme at Barnsdale Gardens. Nick Hamilton advised he would be able to release a plot for use for the scheme but obviously it would not be managed by him. It would again, be open to all that would like to be included, via the PPG.

**RJ** explained that she had met with Jackie of the OMP PPG for an informal chat about how information could be shared across the 2 PPG's. Work will continue on this in the coming months. Also Empingham PPG has contacted **RJ** regarding a meeting.

Other ideas to raise awareness of the PPG were to drop the PPG leaflets in the 2 villages (Market Overton & Somerby), a coffee morning to be held (which may include a speaker who would talk on a certain topic), a talk from the Pharmacist within MOSS, however it was also recognised that there are many different groups and activities which already take place in and around Rutland.

**IR** confirmed that the boundary map for the surgeries was on the website and that patients are able to choose where they register, according to the boundary maps. The surgeries are sensitive to medical needs and also long users of the surgery with regards to the boundary.

It was agreed at the meeting that there was no need for Dr Bietzk to attend the meetings, unless there are specific areas of advice which are needed, in which case he would be invited.

Out of Hours facilities were clarified by **IR** – evenings and weekends there is urgent care provided at the Rutland Memorial Hospital and also by telephoning 111.

Extended Access – **IR** confirmed that the CCG had approached MOSS with regards to offering extended hours to the patients and he would like to know the opinions of the PPG on this. The appointments would be offered at Oakham Medical Practice and MOSS patients would be able to be seen on a Saturday morning there. **IR** also confirmed that MOSS is not looking to provide 7 day surgeries at the present time.

**IR** confirmed that MOSS will be advertising for a new 37 hour post for a Dispenser/Receptionist at Somerby. This will be to work alongside the current team at Somerby.

**SW** spoke about the sharing of records and sharing consents of patients registered with MOSS and those organisations that the records can be shared with (Urgent Care, Ambulance Service, LOROS, Hospitals), if the patient has given consent for their record to be shared. It was agreed that it would be a good idea to put a document or article on the MOSS website to explain, in a patient friendly way, about record sharing and let patients know how they can change their consent preferences.

**SW** advised that the emergency lines have both now been installed and that she is in the process of writing a policy for the use of the Emergency lines. There will be a set protocol that receptionists will read from to ascertain the nature of the call made and where best to place it.

**IR** confirmed that the CQC report had not yet been published or sent to us.

**IR** advised that LJ and SW would now be the main contacts for the PPG, but that all minutes should continue to come to all those involved.

**Date of next Meeting:** Exact date to be confirmed within May 2017.